



City Wide Water Heater Service is committed to the safety of both our employees and customers during this unprecedented time. As such, we have implemented best practices to help prevent the spread of COVID-19 and to ensure the safety of all involved.

Our service technicians have been equipped with the following Personal Protection Equipment (PPE) to be used as required:

- Hand sanitizer
- Disinfectant spray
- Disposable gloves
- Boot covers
- Hand cleaner and disposable towels
- Single use garbage bags

In addition, our service technicians have been advised to:

- Maintain a minimum social distance of 6 feet at all times
- Avoid any personal contact including shaking hands or fist bumps
- Adhere to proper hand washing techniques
- Stay home if they are feeling unwell for any reason

Below are some recommendations to help prevent the spread of germs and viruses:

- Wash your hands thoroughly and often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer
- Avoid touching your face, eyes, nose and mouth
- Maintain the recommended 6 feet of social distancing at all times
- Stay home when you are sick
- Clean and disinfect frequently touched objects and surfaces
- Cover your mouth and nose with your arm when coughing and sneezing
- Avoid all non-essential travel

As a precautionary measure, we've increased cleaning and disinfecting protocols in our office for the safety of employees and visitors alike.

Thank you and let's all work together to make our community safe!

For additional information, please follow this link: <https://www.canada.ca/en/public-health.html>